



## Cookie Policy

This Cookie Policy sets out the basis on which we, Jenner Jones LLP, use cookies and similar technologies on or in relation to our website, <https://www.homesurveys.co.uk/> (our **website**). This Cookies Policy is effective from 24<sup>th</sup> November 2021.

'Essential' cookies are automatically placed on your computer or device when you access our website or take certain actions on our website. 'Non-essential' cookies and other technologies are only placed on your computer or device if you have consented to us doing so. For information on the difference between essential and non-essential cookies, see the section below entitled [About cookies](#).

For information on how you consent and how you can withdraw your consent to us placing non-essential cookies and other technologies on your computer or device, see the section below entitled [How to accept or reject cookies](#).

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## About cookies

### What are cookies?

Cookies are small data files sent by a website's server to a web browser, processor memory or hard drive and stored there. They can be used for a range of different purposes, such as customising a website for a particular user, helping a user navigate a website, improving that user's website experience, and storing that user's preferences and login information.



### **Essential and non-essential cookies**

Cookies can be classified as either 'essential' or 'non-essential'.

Essential cookies: these are cookies that are either:

- used solely to carry out or facilitate the transmission of communications over a network; or
- strictly necessary to provide an online service (e.g. our website or a service on our website) which you have requested.

Non-essential cookies: these are any cookies that do not fall within the definition of essential cookies, such as cookies used to analyse your behaviour on a website ('analytical' cookies) or cookies used to display advertisements to you ('advertising' cookies).

### **Session and persistent cookies**

Cookies can be classified as either 'session' or 'persistent', depending on how long they last after they are placed on your browser.

Session cookies: session cookies last for as long as you keep your browser open. They expire when you close your browser.

Persistent cookies: persistent cookies expire at a fixed point in time or if you manually delete them from your browser, whichever occurs first.

### **First and third-party cookies**

Cookies can be classified as 'first party' or 'third party'.

First party cookies: these are cookies placed on your device by our website domain.

Third party cookies: these are cookies placed on your device by third party website domains.

If you require further information about cookies in general, please visit <https://www.allaboutcookies.org/>

## List of cookies used

We use the following cookies on or in relation to our website:

Name of Cookie	Essential or Non-essential?	Type of cookie	First or Third party?	Session or Persistent?		Expiry Time	Purpose
_ga	Non-essential	<i>Analytics</i>	First Party	Persistent		2 years	<i>To distinguish website visitors</i>
_gid	Non-essential	<i>Analytics</i>	First Party	Persistent		24 hours	<i>To distinguish website visitors</i>
_gat	Non-essential	<i>Analytics</i>	First Party	Persistent		12 hours	<i>To distinguish website visitors</i>
CookieControl	Non-essential	<i>Cookie Preferences</i>	First Party	Persistent		3 months	<i>Your cookie preferences</i>
PHPSESSID	Essential	<i>Session</i>	First Party	Session		N/A	<i>Session parameter storage</i>
NID	Non-essential	<i>Analytics</i>	Third Party	Persistent		1 year	<i>To distinguish website visitors</i>

## Essential cookies

These are cookies which are strictly necessary for our website to be able to operate or to provide you with a service on our website which you have requested. We use the following essential cookies on our website:

first party session parameter storage. These cookies are: PHPSESSID

- How to opt out of essential cookies
- Most browsers allow you to block all cookies, including essential cookies. Please note, however, that if you block all cookies, parts of our website and its functionality may not work or display properly.
- You can delete existing cookies from your browser by clearing your browsing data and ensuring that the option to delete cookies is selected.
- For more detailed information on how to accept and reject cookies, including guidance for specific browsers, please see the section below entitled How to accept or reject cookies.



**Legal basis for processing:** we process information about you contained in or obtained from essential cookies in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation).

## Non-essential cookies

We use the following types of non-essential cookies on our website:

- **Functional cookies**
- **Analytical (or performance) cookies**
- **Targeting (or advertising) cookies**

### Functional cookies

These are cookies that are designed for purposes such as enhancing a website's functionality. These are either not strictly essential for the website or functionality which you have requested to work, or are cookies which serve non-essential purposes in addition to their essential purpose. We use the following functional cookies on our website:

first party persistent cookies to recognise whether you have accepted the use of cookies on our website. These cookies are: CookieControl. These cookies expire after 90 days

#### [How to opt in or out from functional cookies](#)

See the section below entitled [How to accept or reject cookies](#)

#### [Processing information about you contained in or obtained from functional cookies](#)

**Legal basis for processing:** we process information about you contained in or obtained from functional cookies in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation). We will only process such personal information if you have consented to us placing cookies on your computer device.

**Legitimate interests:** improving your website experience and providing [or enhancing] the website functionality you have requested.



For further information on how we use the information gathered from our use of functional cookies, please see the section entitled [Our use of automated decision making and profiling](#) in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

### **Analytical (or performance) cookies**

Analytical (or performance) cookies track and gather data about what a user does on a website. These cookies are not essential for our website or its functionality to work. We use the following analytical cookies on our website:

We use Google Analytics cookies on our website. Google Analytics cookies help us understand how you engage and interact with our website, including how you came to our website, which pages you visited, for how long and what you clicked on, your location (based on your IP address), what device you are using and demographics.

The Google Analytics cookies used on our website are: `_ga`, `_gat`, `_gid`. These cookies are session cookies.

These cookies expire after 12 to 48 hours.

The information we collect using analytical cookies is collected on an anonymised basis and retained for 24 months.

#### More information

Google Analytics cookies are classified as first party cookies as they are set by our website domain, although Google collects and processes information from our use of Google Analytics. To find out more about how Google handles information collected from Google Analytics, see Google Analytics' privacy policy, which is available here: <https://support.google.com/analytics/answer/6004245>

For information on how Google uses data from cookies it uses, please visit [www.google.com/policies/privacy/partners/How to opt in or out from analytical cookies](http://www.google.com/policies/privacy/partners/How-to-opt-in-or-out-from-analytical-cookies)

See the section below entitled [How to accept or reject cookies](#)

To opt out of Google Analytics tracking across all websites in general, you can do so here: <http://tools.google.com/dlpage/gaoptout>

#### Processing information about you contained in or obtained from analytical cookies

**Legal basis for processing:** we process information about you contained in or obtained from analytical cookies in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation).



**Legitimate interests:** analysing how individuals use our website to help us improve our website and business. For further information on how we use the information gathered from our use of analytical cookies, including profiling, please see the section entitled Our use of automated decision making and profiling in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

#### Targeting (or advertising) cookies

Targeting (or advertising) cookies record information about your visit to and use of our website, for advertising purposes. We use the targeting cookies to remarket advertisements to you on other websites you visit. These cookies are: fr, test\_cookie, IDE. These cookies expire after 1 day to 3 months.

#### How to opt in or out from advertising cookies

See the section below entitled [How to accept or reject cookies](#)

#### Processing information about you contained in or obtained from advertising cookies

**Legal basis for processing:** we process information about you contained in or obtained from advertising cookies in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation).

**Legitimate interests:** displaying advertisements to you about our products and services. For further information on how we use the information gathered from our use of advertising cookies, please see the section entitled [Our use of automated decision making and profiling](#) in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

#### **Third party cookies**

Third parties use cookies to analyse your use of our website and/or to display advertisements (including third party advertisements) to you and advertisement conversion tracking such as Google AdWords when applicable. Third party cookies used in relation to our website include: \_\_utma, \_\_utmb, \_\_utmc, \_\_utmz.

NID Cookie: Most Google users will have a preferences cookie called 'NID' in their browsers. A browser sends this cookie with requests to Google's sites. The NID cookie contains a unique ID Google uses to remember your preferences and other information, such as your preferred



language (e.g. English), how many search results you wish to have shown per page (e.g. 10 or 20), and whether or not you wish to have Google's SafeSearch filter turned on.

#### More information

For information about the cookies Google uses in relation to the above, see the 'Advertising' section on the Types of cookies used by Google page in Google's cookies policy, which is available here: <https://www.google.com/policies/technologies/types/>

For information about how Google uses data from cookies for its own purposes, please visit the following link [www.google.com/policies/privacy/partners/](http://www.google.com/policies/privacy/partners/)

#### How to opt in or out from third party cookies

See the section below entitled How to accept or reject cookies

#### Processing information about you contained in or obtained from third party cookies

**Legal basis for processing:** we process information about you contained in or obtained from third party cookies in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation).

**Legitimate interests:** the purposes for which we use the third-party cookies as described above. For further information on how we use the information gathered from our use of third-party cookies, including profiling, please see the section entitled Our use of automated decision making and profiling in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

**Legal basis for processing:** consent (Article 6(1)(a) of the General Data Protection Regulation).

**Consent:** you give your consent to the purposes for which we process your information using third party cookies by clicking I accept the purposes for which you use advertising cookies in our cookie tool pop up on our website. For further information on how we use the information gathered from our use of third-party cookies, including profiling please see the section entitled Our use of automated decision making and profiling in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

## Other technologies

We also embed web beacons where appropriate in our marketing emails and/or on our website. Web beacons are small GIF image files which enable us to track your receipt of our marketing emails, how often you view our adverts or website pages, your location, IP address and browser information. Web beacons are activated whenever you open a marketing email or access a page on our website which contains a web beacon. Web beacons transmit data when you view them



but are not capable of accessing any other information on your computer. Web beacons are not stored on your hard drive unless you download a GIF image containing them.

Some (but not all) browsers enable you to restrict the use of web beacons by either preventing them from sending information back to their source (for example, when you choose browser settings that block cookies and trackers), or by not accessing the images containing them (for example, if you select a 'do not display images (in emails)' setting in your email server).

#### How to opt in or out

See the section below entitled How to accept or reject cookies

**Legal basis for processing:** we process the information we gather from the use of the Facebook Pixel in our legitimate interests (Article 6(1)(f) of the General Data Protection Regulation).

**Legitimate interest:** analysing the effectiveness of our advertisements on Facebook. For further information on how we use the information gathered from our use of Facebook Pixel, including automated decision making and profiling please see the section entitled Our use of automated decision making and profiling in our privacy policy, which is available here <https://www.homesurveys.co.uk/pdf/Home-Surveys-Privacy-Policy-2022-02-03.pdf>.

## How to accept or reject cookies

There are a number of different ways in which you can accept or reject some or all cookies and similar technologies. Some of the main methods of doing so are described below:

You are welcome to block the use of some or all of the cookies we use on our website. However, please be aware that doing so may impair our website and its functionality or may even render some or all of it unusable.

You should also be aware that clearing all cookies from your browser will also delete any cookies that are storing your preferences, for example, whether you have accepted cookies on a website or any cookies that are blocking other cookies.

You can find more detailed information about cookies and adjusting your browser settings by visiting [www.allaboutcookies.org](http://www.allaboutcookies.org)

### Accepting or rejecting cookies

#### Cookie control tool

You can accept or reject non-essential cookies by using our cookie control tool accessed by the 'C' button bottom left of the page.





### Browser settings

You can accept or reject some or all cookies (for example, blocking all third-party cookies) by adjusting your browser settings. If you do not know how to do this, the links below set out information about how to change your browser settings for some of the most commonly used web browsers:

- Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en-GB>
- Mozilla Firefox: <https://support.mozilla.org/en-US/kb/delete-browsing-search-download-history-firefox?redirectlocale=en-US&redirectslug=Clear+Recent+History>
- Microsoft Internet Explorer: <https://support.microsoft.com/en-us/help/278835/how-to-delete-cookie-files-in-internet-explorer>
- Apple Safari: [https://support.apple.com/kb/PH5042?locale=en\\_US](https://support.apple.com/kb/PH5042?locale=en_US)

Some browsers, such as Chrome and Firefox, allow you to change your settings to browse in 'incognito' mode, limiting the amount of data placed on your machine and automatically deleting any persistent cookies placed on your device when you finish your browsing session. There are also many third-party applications which you can add to your browser to block or manage cookies.

### *Existing cookies*

To clear cookies that have previously been placed on your browser, you should select the option to clear your browsing history and ensure that the option to delete or clear cookies is included when you do so.

### Google Ad Settings

You can manage and opt out of personalisation of advertisements by Google by visiting Google's ad settings page here <https://adssettings.google.com/> and by:

- unticking the button entitled 'Also use Google Account activity and information to personalize ads on these websites and apps and store that data in your Google Account'; and
- switching the 'Ads Personalisation' setting off (i.e. by ensuring the switch at the top of the page is set to the left/grey and not the right/blue).

Alternatively, you can install a free browser plugin here:

<https://support.google.com/ads/answer/7395996>

### Google Analytics Opt-out Browser Add-on

You can opt out of Google Analytics tracking by installing the browser add-on which is available here: <http://tools.google.com/dlpage/gaoptout>

### European Interactive Digital Advertising Alliance Tool

You can opt out of Facebook and other companies that participate in the Digital Advertising Alliance in Europe from showing you interest based ads by visiting



<https://www.youronlinechoices.com>, selecting your country, clicking 'Your Ad Choices', then locating Facebook (and any other companies you want to block) and selecting the 'Off' option.

## **Copyright, credit and logo**

This Cookies Policy is based on a template provided by GDPR Privacy Policy. For further information, please visit <https://gdprprivacypolicy.org>

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